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COMPLIANT PHARMACY ALLIANCE SELECTS TELEMANAGER TO BE A PREFERRED IVR VENDOR

February 1, 2004 (Stoughton, WI and Newark, NJ). Compliant Pharmacy Alliance LLC, a member-owned buying cooperative with community pharmacies throughout the U.S., today announced that it has selected TeleManager Technologies to be a Preferred Interactive Voice Response (IVR) Vendor. CPA now offers its members access to TeleManager's full suite of integrated IVR products and services, including its patented Outsourced IVR Service, a pay-per-use on-demand IVR service. The Service enables pharmacies to offer customers the ability to refill their prescriptions over a touch-tone phone without the pharmacy having to install any in-store hardware, software or dedicated phone lines.

"We selected TeleManager as a Preferred IVR Vendor because their systems have excellent functionality and value," said Ed Heckman, R.Ph., Director of CPA. "I believe that an IVR should be the first automation purchase that any pharmacy makes, and TeleManager delivers a strong ROI. Their solutions vastly improve pharmacists' productivity and are extremely easy to use due to their graphical user interface."

Joseph Caruso, CEO of Telemanager Technologies, said "We are happy to have been invited to participate in CPA. CPA offers exceptional value and services to its member pharmacies, and we expect to enhance that value going forward. We provide pharmacies with a choice of how to manage their prescription process, from in-store workstations to outsourced services, and from phone-based to Internet-based solutions. The result is a custom solution tailored to each pharmacy's unique strategy, workflow processes and budget."

Compliant Pharmacy Alliance LLC is a member owned buying cooperative (currently consisting of Lone Star Rx, L.L.C., Great Lakes Pharmacies, L.L.C., Phoenix Pharmacy Group, L.L.C., Carolina Pharmacies Unlimited, L.L.C., and Independent Pharmacies of America, L.L.C.) which has community pharmacies throughout the United States which act as participants in the cooperative's programs.

TeleManager Technologies, Inc. is a leading provider of productivity solutions for the retail and institutional pharmacy industry. TeleManager has more than 1,000 pharmacies across North America using its integrated suite of phone and Internet based prescription automation solutions.