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**UNITED DRUGS SELECTS TELEMANAGER TECHNOLOGIES AS A  
PREFERRED IVR PROVIDER**

**February 1, 2004 (Phoenix, AZ and Newark, NJ).** United Drugs, a cooperative of independent pharmacists, today announced that it has selected TeleManager Technologies to be a Preferred Interactive Voice Response (IVR) Provider. United Drugs now offers its members access to TeleManager's full suite of integrated IVR products and services, including its patented Outsourced IVR Service, a pay-per-use on-demand IVR service. The Service enables pharmacies to offer customers the ability to refill their prescriptions over a touch-tone phone without the pharmacy having to install any in-store hardware, software or dedicated phone lines.

"We have selected TeleManager as one of our Preferred IVR Providers because of their unique suite of interoperable products are extremely flexible and specifically designed for the independent and small chain pharmacy," said David Goot, R.Ph., V.P. of Programs at United. "TeleManager provides our member pharmacies with a very powerful automation tool which is easy to use, very cost-efficient and compatible with our other Technology Partners. We are very excited to welcome TeleManager to the United Co-Op, and we know that our members will appreciate the breadth and quality of their IVR solutions."

Joseph Caruso, CEO of Telemanager Technologies, said "We are happy to have been invited to participate with the United Drugs cooperative. In keeping with United's mission of increasing the profitability of its members, TeleManager helps independent pharmacies avoid the significant hardware and telecommunications investments to support the rapidly growing number of prescriptions. With the patented Refill TeleManager Service, we offer the most cost effective, easy-to-implement solution in the industry. We provide pharmacies with a choice of how to manage their prescription process, from in-store workstations to outsourced services, and from phone-based to Internet-based solutions. The result is a custom solution tailored to each pharmacy's unique strategy, workflow processes and budget."

United Drugs was founded in 1976 as a cooperative of independent pharmacists. Over the past 27 years, United Drugs has expanded into more than 30 states. Our chief mission continues to be to increase the profitability of our members through delivering purchasing power, discounts on products and services relative to independent pharmacy and increased access to patients in third party plans.

TeleManager Technologies, Inc. is a leading provider of productivity solutions for the retail and institutional pharmacy industry. TeleManager has more than 1,000 pharmacies across North America using its integrated suite of phone and Internet based prescription automation solutions.